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B.M.S. COLLEGE FOR WOMEN, AUTONOMOUS

BENGALURU – 560004

SEMESTER END EXAMINATION – SEPT/OCT 2023

M.Com – 2nd Semester

INDIAN ETHOS & LEADERSHIP

Course Code: MCM206T

Duration: 3 Hours

QP Code: 12017

Max. Marks: 70

SECTION – A

Answer any SEVEN questions. Each question carries TWO marks. (7X2=14)

- State any two need of Indian Ethos.
- Define work ethos.
- What is Brain Storming?
- State any two types of stress involved in Corporates.
- What is Empathy?
- Give two management lessons from Kautilya's Arthashastra.
- Define Ethics.
- What is Gender sensitisation?
- State the skills required for Leadership Development.
- What do you mean by spiritual values?

SECTION – B

Answer any FOUR questions. Each question carries FIVE marks. (4X5=20)

- Define Ethos. 'Ethics and practices of ethics helps an organization to grow' Discuss.
- What is the work ethos? Explain the level of work ethos.
- Explain the impact of values on employees, customers and government.
- Explain the stress management techniques
- Write a note on Leadership qualities with special reference to Indian thoughts.
- Elucidate 360-degree feedback in Leadership Development.

SECTION – C

Answer any TWO questions. Each question carries TWELVE marks. (2X12=24)

- Define Indian ethos. What are the basic principles of Indian ethos for work (Management)? Give examples.
- Meditation and Yoga are techniques for improving inner capabilities (Stress Management Technique). Discuss the Statement and also bring differences between two
- Explain the various Tools for analysis of leadership styles

11. What is emotional intelligence? Explain its significance in the role of leader

SECTION – D

(Compulsory Skill-based Question)

(1X12=12)

12. Read the given case study and answer the questions given below

Sunil Power Tools is an industrial establishment based in Belapur. It is owned by Mr. Sunil Mishra, who is the managing director of the company. The company is reputed for its quality products. Mr. Ramakant is a union leader of the company and also works on machine operator, in the production department. This department is looked after by Mr. Soni, an engineer specialized in metallurgy. Since Mr. Ramakant is a union leader, he could not give adequate attention to his job. He is egoistic and arrogant individual. Mr. Soni is well natured individual with professional acumen. Due to Ramakant's negligent attitude towards work a consignment of 50 twist drills made ready for dispatch were delayed with major discrepancies in the item. During inspection in the item, by the quality control inspector, it was found that 8 twist drills were defective, when questioned by Mr. Soni, Ramakant was very rude and arrogant. Mr. Soni made a detailed report and submitted to the MD, the MD issued the charge sheet to Ramakant. Ramakant approached the MD with an apology and requested his case to be considered sympathetically

Questions

1. Do you think, Ramakant's behavior will adversely affect organizational culture?
2. Suppose you were the MD who has an understanding of Indian Ethos, what action would you have taken on the apology of Mr. Ramakant?
